



PRODUCT WARRANTY STATEMENT
SUNCACHE SCG-50 ICS
TEN YEAR WARRANTY

Under conditions of normal use and service Harpiris Energy (HARPIRIS) SunCache ICS units are warranted to the original or subsequent users for a period of ten (10) years from the date of sale. HARPIRIS' liability under this warranty shall be limited to repairing or replacing at HARPIRIS' option, without charge, F.O.B. HARPIRIS' factory or an authorized HARPIRIS distributor or service station, the SunCache ICS unit. HARPIRIS will not be liable for any costs of transportation, inspection, removal, reinstallation, or any other labor or freight charges that may arise in connection with a warranty claim except as expressly delineated in this warranty statement.

FIELD LABOR

During the first two (2) years of warranty coverage HARPIRIS will reimburse up to \$100 of field labor.

FREIGHT AND SHIPPING EXPENSES

During the first year of warranty coverage HARPIRIS will pay the shipping costs for the new or repaired SunCache ICS (or replacement parts) between HARPIRIS and the nearest local distributor, dealer, or authorized service center. After the first year freight and packing costs are the responsibility of the owner and are not covered under this warranty.

FREEZE WARRANTY TERRITORY

The SunCache ICS collector is warranted against freeze breakage only when installed in the territory shown in the map below.



THIS WARRANTY WILL NOT APPLY

This warranty does not apply to conditions resulting from a failed component or part that is not part of the SunCache ICS unit; to freeze damage outside the territory shown above; to conditions resulting from misuse, abuse, neglect, accident, or alteration; to minor discoloration of the collector framewall or

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absorber plate over time; to glazing breakage; to conditions resulting from the introduction of harmful chemicals or liquids other than potable water; to connection piping; to periods of stagnation in excess of 90 days; to excessive line pressure; to erosion corrosion of the copper tubing resulting from excessive flow rates; to improper plumbing configurations that do not conform to HARPIRIS' manifolding requirements; to clouding or similar occurrence resulting from the normal intrusion of moisture into the box; to conditions resulting from floods, earthquakes, winds, fire, lightning, or circumstances beyond HARPIRIS' control; to installation methods that do not conform to relevant national, state or local codes and ordinances, good industry practices or applicable HARPIRIS manuals, diagrams, technical bulletins or written installation instructions; and to applications other than medium temperature (110 to 160°F) domestic water heating. If the SunCache ICS is purchased outside the continental United States certain conditions of this warranty may not apply. Please contact your local HARPIRIS distributor.

HOW TO MAKE A CLAIM

To obtain service under this warranty, the defective product must be returned to the distributor or dealer of HARPIRIS products nearest you, an authorized HARPIRIS service center, or HARPIRIS directly. Each claim must be accompanied by documentation indicating the homeowner's name, address, phone number, date of installation, date of failure, reason for failure, product model and serial numbers, and the installation contractor's name and phone number. If you have questions regarding this warranty contact your installation contractor or HARPIRIS at (530) 220-7000.

LIMITED WARRANTY

EXCEPT AS EXPRESSLY PROVIDED HEREIN, THE SUNCACHE ICS UNIT IS PROVIDED WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR ANY WARRANTY OR NON-INFRINGEMENT. SOME STATES DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

LIMITATIONS OF REMEDIES

IN NO EVENT WILL HARPIRIS BE LIABLE TO YOU FOR ANY DAMAGES, INCLUDING ANY LOST PROFITS, LOST SAVINGS OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF THE USE OR INABILITY TO USE THE SUNCACHE ICS, OR FOR ANY CLAIM BY ANY OTHER PARTY. SOME STATES DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

EXCLUSIVE AGREEMENT

THE WARRANTY CONTAINED HEREIN CONSTITUTES THE ENTIRE, COMPLETE, FINAL AND EXCLUSIVE AGREEMENT, AND SUPERSEDES ANY PROPOSAL OR AGREEMENT ORAL OR WRITTEN, AND ANY OTHER COMMUNICATIONS, BETWEEN HARPIRIS AND THE BUYER WITH RESPECT TO THE SUBJECT MATTER HEREOF.

FOR SUNCACHE SYSTEMS INSTALLED AS PART OF THE DEG / ARB ICAT DEMONSTRATION PROJECT, WARRANTY IS MODIFIED WITH THE FOLLOWING TERMS:

- Parts coverage period = two (2) years
- Field labor coverage period = one (1) year
- Freight coverage period = one (1) year